



## Detailed Warranty Information

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## 1. INTRODUCTION

This document tells you everything you need to know about your new vehicle limited warranty. And we mean everything. There's (literally) a lot to cover and things get pretty technical... but it serves an important purpose: this new vehicle limited warranty is designed so that you won't pay for anything you don't need to. You can always reach out to us at <https://www.lynkco.com/help> if you need clarification on anything.

Ready to get more specific? Pour yourself some coffee and let's dive in.

## 2. WARRANTY DURATION

This LYNK & CO new vehicle limited warranty covers your new vehicle against any defect relating to material, fitting, or manufacturing faults according to the terms and conditions set out in this document for a period of 24 (twenty-four) months, without any mileage limitation, from the date the vehicle is delivered to you.

This new vehicle limited warranty will continue to be applicable for another 24 (twenty-four) months (the 25th (twenty-fifth) month to the 48th (forty-eighth) month after the delivery date) or until your new vehicle has reached a mileage of 120 000 (one hundred and twenty thousand) kilometers, whichever comes first.

Any mileage covered by your new vehicle prior to the delivery date will be included in this mileage limit figure.

## 3. WHERE YOUR LYNK & CO NEW VEHICLE LIMITED WARRANTY APPLIES

This new vehicle limited warranty applies to any new LYNK & CO vehicle provided it remains registered and operated in one of the following European countries:

Albania, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Czechia, Denmark, Estonia, France, Germany, Greece, Italy, Latvia, Lithuania, Moldova, Netherlands, North Macedonia, Portugal, Romania, Serbia, Slovenia, Spain, Sweden

This new vehicle limited warranty is valid only in the geographical areas detailed above. If you register or operate a LYNK & CO vehicle outside the geographical areas detailed above, the customer cannot benefit from warranty repairs in that area.

This new vehicle limited warranty gives you specific legal rights. These rights do not replace or affect your statutory rights under your local law. In addition to the rights arising under this new vehicle limited warranty, you may have additional rights arising from your local law, including but not limited to statutory warranty rights. Country-specific consumer statutory rights are listed in Annex I.

#### 4. CONTINENTAL USE

Warranty repairs for Lync & Co vehicles will exclusively be conducted in countries in which Lync & Co has authorized workshops, as specified in Section 3: "Where your Lync & Co new vehicle warranty applies".

Please note that the new vehicle warranty does not cover expenses for accommodation or rental vehicles for the customer or their passengers. However, for vehicles experiencing a breakdown, our separate Roadside Assistance (RSA) policy may provide support services. Subject to its specific terms and conditions, the RSA policy can include the recovery of the vehicle to the nearest Lync & Co authorized workshop and may offer a replacement rental vehicle. We refer you to the full terms of the Lync & Co RSA policy for details on coverage and availability.

## 5. GENERAL CONDITIONS

Lynk & Co issues a warranty for each new vehicle sold, registered, and operated in the countries specified in Section 3. "WHERE YOUR LYNK & CO NEW VEHICLE LIMITED WARRANTY APPLIES" of this document. Within the time period and mileage specified in each section below, an authorized Lynk & Co workshop will repair or replace parts or components which are covered by the section's description, and which prove defective in materials or workmanship. The procedure used for repairing or replacing any part or component is determined by your Lynk & Co authorized workshop.

Parts or components that are excluded from the warranty cover, and usage or events which will invalidate this new vehicle limited warranty, are listed under Section 6. "WHAT IS NOT COVERED BY THE WARRANTY".

### 5.1 The new vehicle limited warranty

The new vehicle limited warranty covers the cost of repair or replacement of parts and components which prove defective in materials or workmanship, until the 48th (forty-eighth) month after the delivery date or until your new vehicle has reached a mileage of 120 000 (one hundred and twenty thousand) kilometers, whichever comes first. This mileage limitation applies only from the 25th (twenty-fifth) month. Any repairs or replacements carried out in accordance with this new vehicle limited warranty will be carried out free of charge by an authorized Lynk & Co workshop.

The new vehicle limited warranty does not include spare parts or accessories that are installed after delivery, parts replaced during service, or wear and tear parts.

### 5.2 Wear and tear parts warranty

The wear and tear parts warranty are valid from the first registration date of the vehicle and expires 6 (six) months thereafter. Lynk & Co guarantees, for the duration of the wear and tear parts warranty, to the original and each subsequent owner of a Lynk & Co vehicle, that any repairs or replacements necessary to correct faults in material or workmanship will be carried out free of charge by an authorized Lynk & Co workshop. The wear and tear parts warranty includes, but is not limited to:

Wiper blades, fuses and relays, light bulbs, spark plugs, air filter, air conditioning filter, oil filter, fuel filter, drive belts, brake pads and discs, clutch plates, upholstery, floor mats, lubrications, fluids 12-volt and remote key batteries.

The wear and tear parts warranty does not include items that require adjustment or replacement during normal service or maintenance operations, unless the work is required as a direct result of a manufacturing fault.

### 5.3 Adjustment coverage

Adjustments that are minor changes to the original factory fittings, and alignments that are required as part of the break-in period, will be made during the adjustment coverage period. Items covered under normal vehicle servicing or maintenance operations, including pre-delivery or items excluded in Section 6. "WHAT IS NOT COVERED BY THE WARRANTY" are not covered under the adjustment coverage. The duration of the adjustment coverage is 3 (three) months. The term "adjustment" as used in this warranty document refers to minor repairs not usually associated with replacement of parts and normal service maintenance items.

#### 5.4 Service parts warranty

The service parts warranty is valid from the date of adjustment or replacement of parts and expires after 1 (one) year. The service parts warranty is valid for items that are adjusted or replaced as part of normal servicing and maintenance operations performed by an authorized Lynk & Co workshop. Lynk & Co guarantees, for the duration of the service parts warranty, to the original and each subsequent owner of a Lynk & Co vehicle, that any repairs or replacements necessary to correct faults in material or workmanship will be carried out free of charge by an authorized Lynk & Co workshop.

#### 5.5 Genuine parts and accessories warranty

The genuine parts and accessories warranty is valid from the original date of purchase of a genuine Lynk & Co part or accessory and expires 1 (one) year after the date of purchase. When the genuine part or accessory is installed by an authorized Lynk & Co workshop during the new vehicle limited warranty period, the genuine parts and accessory warranty is valid for the duration of the new vehicle limited warranty. Genuine parts and accessories purchased from but not installed by an authorized Lynk & Co workshop will be covered for a period of 1 (one) year from the date of purchase. In order to exercise the right to genuine parts and accessories warranty coverage, you must provide evidence of the genuine part or accessory purchase or installation date by means of invoice.

Lynk & Co guarantees to the purchaser of a Lynk & Co genuine part or accessory, that any repairs or adjustments necessary to correct faults in material or workmanship in parts or accessories, will be carried out free of charge by an authorized Lynk & Co workshop for the duration of the genuine parts and accessories warranty. Please keep all relevant documents and invoices as verification of purchase.

#### 5.6 Powertrain warranty

The powertrain warranty is valid for the duration of the new vehicle limited warranty. Lynk & Co guarantees to the original and each subsequent owner of a Lynk & Co vehicle, that any repairs or adjustments necessary to correct faults in material or workmanship pertaining to powertrain components, such as engine, electric motor, transmission, and driveshaft, will be carried out free of charge by an authorized Lynk & Co workshop.

#### 5.7 Paint and surface warranty

The paint and surface warranty is valid for the duration of the new vehicle limited warranty, for 48 (forty-eight) months from the first registration date of your new vehicle or until your new vehicle has reached a mileage of 120 000 (one hundred and twenty thousand) kilometers, whichever comes first.

Lynk & Co guarantees to the original and each subsequent owner of a Lynk & Co vehicle, that any repairs or adjustments necessary to correct faults in material or workmanship pertaining to paintwork and/or surface rust, will be carried out free of charge by an authorized Lynk & Co workshop for the duration of the new vehicle limited warranty.

#### 5.8 Corrosion protection warranty

The corrosion protection warranty is valid for the duration of the new vehicle limited warranty and continues up to 12 (twelve) years from the first registration date of your new vehicle or until your new vehicle has reached a mileage of 120 000 (one hundred and twenty thousand) kilometers, whichever comes first.

Lynk & Co guarantees to the original and each subsequent owner of a Lynk & Co vehicle that any repairs or adjustments necessary to correct faults in material or workmanship pertaining to rust perforation, through any original sheet metal body panel, will be carried out free of charge by an authorized Lynk & Co workshop.

### 5.9 SRS warranty

The Supplemental Restraint System (SRS) warranty is valid for the duration of the new vehicle limited warranty. In addition, the SRS warranty will continue from the 49th (forty-ninth) month until the 60th (sixtieth) month after the delivery date or until your new vehicle has reached a mileage of 120 000 (one hundred and twenty thousand) kilometers, whichever comes first.

Lynk & Co guarantees to the original and each subsequent owner of a Lynk & Co vehicle that any repairs or adjustments necessary to correct faults in material or workmanship pertaining to the SRS unit, such as airbags, seat belts, and sensors, will be carried out free of charge by an authorized Lynk & Co workshop.

### 5.10 Emissions warranty

The emissions warranty is valid for the duration of the new vehicle limited warranty. In addition, the emissions warranty will continue from the 49th (forty-ninth) month until the 60th (sixtieth) month, with no mileage restrictions, after the delivery date.

Lynk & Co guarantees to the original and each subsequent owner of a Lynk & Co vehicle that any repairs or adjustments necessary to correct faults in material or workmanship pertaining to emissions components, such as the catalytic converter, engine control module and the on-board diagnostic device, will be carried out free of charge by an authorized Lynk & Co workshop.

### 5.11 High-voltage battery warranty

The high-voltage battery warranty is valid for the duration of the new vehicle limited warranty. In addition, the high-voltage battery warranty will continue from the 49th (forty-ninth) month until the 96th (ninety-sixth) month after the delivery date or until your new vehicle has reached its mileage, whichever comes first.

The mileage limitation for our models is:

01 and 08: 120 000 km

02: 160 000 km

Lynk & Co guarantees to the original and each subsequent owner of a Lynk & Co vehicle that any repairs or adjustments necessary to correct faults in material or workmanship pertaining to lithium battery components will be carried out free of charge by an authorized Lynk & Co workshop. The high-voltage battery warranty includes, but is not limited to:

Hybrid battery pack assembly, hybrid starter and generator, hybrid power control unit, on board charger (OBC).

PLEASE NOTE: High-voltage batteries are subject to natural degradation of capacity due to aging and usage. If the battery capacity is lower than 70% of its original status (according to specification), the battery will be replaced or repaired free of charge.

## 6. WHAT IS NOT COVERED BY THE WARRANTY

The following is not covered by this Lynk & Co new vehicle limited warranty:

- 6.1 Tires are covered by the tire manufacturer's warranty and not this Lynk & Co new vehicle limited warranty. This is the case even when originally installed on a new Lynk & Co vehicle.
- 6.2 Any vehicle modified in any way from the original manufacturer's specification, substantially reassembled or repaired from parts obtained from another vehicle previously in operation.
- 6.3 Any mechanical failure which is covered by any other company.
- 6.4 Any non-Lynk & Co genuine parts, accessories, or equipment.
- 6.5 Any genuine Lynk & Co parts and labor costs incurred in connection with servicing your vehicle, such as, but not limited to, wheel balancing and alignment, headlight aiming, replacement of light bulbs, spark plugs, drive belts, clutch disc, brake pads and discs, filters, wiper blades, fluids or lubricants.
- 6.6 Additional losses that may be caused by a defective or damaged part. For example, this new vehicle limited warranty does not cover any loss of earnings, loss of time, car rental, accommodation, food, inconvenience, the use of a vehicle, or any other incidental or consequential damages you may suffer while your vehicle is being repaired.
- 6.7 Injury, loss, damage, or failure caused by, arising from, or in connection with, but not limited to, the following:
  - Misuse, accident, theft, arson, or intentional damage
  - Corrosion, industrial fallout, acid or alkali contamination, stone chipping, chemical fall-out, tree sap, bird droppings, salt, hail, frost, snow-affected roads, water submersion, water immersion, flooding, embedding in mud or sand, windstorm, lightning, or other environmental conditions
  - Lack of proper servicing as recommended by Lynk & Co
  - Failure to have the vehicle repaired at the earliest opportunity after a defect has become apparent
  - Use of non-genuine parts, accessories, or equipment
  - Use of improper or dirty fuel, fluids, or lubricants
  - Failure to respond to a Lynk & Co recall
  - Not maintaining your vehicle in a safe and roadworthy condition
  - Alterations or the use of experimental equipment
- 6.8 Normal deterioration of trim, paint, or other cosmetic items.
- 6.9 Any vehicle on which the odometer has been altered, tampered with, disconnected, or replaced, where the mileage of the covered vehicle cannot be verified/determined.
- 6.10 Any vehicle that has been severely damaged or declared to be a total loss by an insurer.
- 6.11 Any vehicle that has been used for commercial purposes, such as but not limited to professional instruction, competition or off-road use, motor rally, speed or duration tests, or any practice for these events. Your vehicle may not be modified outside the manufacturer's specification.
- 6.12 Glass breakage, unless it occurs due to defects in material or workmanship.



6.13 Any damage caused by the following:

- Improper repair
- Intentional damage or injury
- Willful exposure to danger
- Loss or damage to contents of your vehicle
- Theft of your vehicle
- Participating in a criminal act
- Any type of accident
- Being under the influence of drugs (unless medically supervised) or alcohol
- Misuse or neglect
- Any unlawful act of omission
- Acts of war (including, but not limited to military explosions) or Acts of God (including, but not limited to, hail, floods, windstorms, fire, lightning, volcanoes, or earthquakes)
- Nuclear explosion
- Sonic boom
- Radioactivity
- Lack of oil, fuel, lubricants, anti-freeze, hydraulic fluids, or additives
- Foreign matter entering the fuel, cooling, air-conditioning, or lubrication systems
- Use or degradation of oil, fuel, lubricants, hydraulic fluids or additives that are not recommended by Lync & Co

6.14 Defects or failures resulting from incorrect diagnosis or repair carried out by an independent workshop.

6.15 Damages or failure resulting from continued operation of the vehicle after a malfunction indicator lamp (such as for overheating or loss of oil pressure) lights or other indication of a mechanical operational problem becomes apparent.

6.16 Damage to the interior which is a result of normal wear and tear, misuse, abuse, or negligence. This applies to soft trim, upholstery, and seating areas.

## 7. OUR RESPONSIBILITIES

### 7.1 Warranty repairs

Any warranty repairs or replacements under the terms of this new vehicle limited warranty will be carried out by an authorized LYNK & CO workshop free of charge to you during the warranty period for labor and/or parts, within the limitations set out in this new vehicle limited warranty document.

Diagnosis and evaluation of the symptoms and conditions will be made by LYNK & CO. Only repairs and diagnosis deemed by LYNK & CO to be covered under warranty will be carried out, within a reasonable time period during normal business hours.

Genuine parts and accessories will be repaired or replaced by an authorized LYNK & CO workshop only, using genuine LYNK & CO new or remanufactured parts at LYNK & CO's discretion. Genuine LYNK & CO parts and accessories meet the same design and quality standards as those components originally installed in your vehicle.

All replaced parts or accessories will be retained by LYNK & CO and will not be returned to you.

### 7.2 Production changes

LYNK & CO reserves the right to make changes or additions to vehicles manufactured and sold by LYNK & CO at any time without incurring any obligation to make the same or similar changes to vehicles previously manufactured or sold by LYNK & CO.

## 8. CUSTOMER RESPONSIBILITIES

### 8.1 Taking delivery of your new Lynk & Co vehicle

Any defect or damage to paint, trim, sheet metal or upholstery, or other defect or damage that affects the appearance of the vehicle, that may occur prior to delivery is usually detected and corrected during the inspection process at the assembly plant and the pre-delivery inspection. If you find any of these concerns when you receive your vehicle, notify Lynk & Co without delay at <https://www.lynkco.com/en/help>

### 8.2 Using your Lynk & Co vehicle

Use, maintain, and care for your vehicle properly as recommended by Lynk & Co. More information on how to keep your vehicle in good condition can be found in the members' area on the Lynk & Co website and in the Car Guide.

### 8.3 Servicing your Lynk & Co vehicle

Your vehicle must be serviced periodically in accordance with Lynk & Co's approved standards and recommended service schedule, with a maximum exceedance of either 2500km or 2 months beyond the regular interval, whichever occurs first, in order to remain covered by this new vehicle limited warranty. Any damage to or defect in the vehicle caused by poor quality servicing or insufficient servicing will not be remedied under this new vehicle limited warranty. Keep adequate records of service to enable Lynk & Co authorized workshops to confirm that the vehicle has been appropriately serviced.

Lynk & Co recommends that periodic services be performed by an authorized Lynk & Co workshop at your expense\*. Authorized Lynk & Co workshops are updated regularly on each Lynk & Co model and are equipped and trained to provide quality service to your Lynk & Co vehicle.

\* For month-to-month and care-plan customers, vehicle service is included. Month-to-month and care-plan customers must have the vehicle serviced at an authorized Lynk & Co workshop and in accordance with the Lynk & Co servicing schedule in order to avoid incurring additional costs to their subscription plan.

### 8.4 Paint, surface, and corrosion

In order to maintain the validity of the paint and surface warranty and the corrosion protection warranty, you must do the following:

- Read the maintenance instructions given. More information on how to keep your vehicle in good condition can be found in the members' area on the Lynk & Co website and in the Car Guide.
- Make sure that the annual paint inspection is carried out and is properly documented by Lynk & Co.
- Wash your vehicle regularly and in accordance with Lynk & Co recommendations as laid down in the members' area on the Lynk & Co website and in the Car Guide.
- Remove salt, sand, ice melting agents, road and oil tar, tree sap, bird droppings, and other potentially harmful materials immediately when found on the vehicle.
- Promptly repair any damage to the surface finish of the vehicle at your own expense.

## 9. TRANSFER OF WARRANTY

If there is a change of ownership of your vehicle, the unexpired portion of this new vehicle limited warranty will be transferred free of charge to the new owner. A transfer of warranty can only occur if, until the date of transfer, you have complied with all the terms and conditions of this new vehicle limited warranty. This especially applies to servicing the vehicle according to Lynk & Co standards.

## ANNEX I

### Disclosure of country-specific consumer statutory rights

#### Belgium

This new vehicle limited warranty does not modify, affect, or replace the statutory rights you have under applicable laws in Belgium.

Lynk & Co remains responsible for lack of conformity of vehicles as well as hidden defects according to articles 1603, 1604 and 1641 and following. According to article 1649 quarter of the Belgian Civil Code, Lynk & Co is liable to the consumer for defects which exist at the time of delivery of the vehicle and which are discovered by the consumer within 2 (two) years from delivery of the vehicle.

#### France

This new vehicle limited warranty does not modify, affect, or replace the statutory rights you have under applicable laws in France. Lynk & Co remains responsible for defects according to articles 1641 to 1649 of the French civil code and in case of a lack of conformity of the product according to articles L211-1 to L211-18 of the French Consumer Code. The provisions related to your statutory rights are reproduced below:

- Article L. 211-4 of the Consumer Code: The seller must deliver goods which are in conformity with the contract and is liable for any lack of conformity which exists at the time the goods were delivered. He is also liable for any lack of conformity resulting from the packaging, installation instructions, and installation, if installation were made by the seller or under his responsibility.
- Article L. 211-5 of the Consumer Code: To be in conformity with the contract, goods must: (1) be fit for the purposes for which goods of the same type are normally used, and: (i) comply with the description given by the seller and possess the quality of the goods which the seller has held out to the consumer as a sample or model; (ii) show the quality and performance which are normal in goods of the same type and which the consumer can reasonably expect, given the nature of the goods and taking into account any public statements on the specific characteristics of the goods made about them by the seller, the producer or his representative, particularly in advertising or on labeling; or (2) comply with the characteristics agreed mutually by the parties or be fit for any particular purpose for which the consumer requires them and which he made known to the seller at the time of conclusion of the contract and which the seller has accepted.
- Article L. 211-12 of the Consumer Code: The action resulting from the lack of conformity must be brought by the buyer within two years from delivery of the goods.
- Article 1641 of the Civil Code: A seller is bound to a warranty in relation to the latent defects of the product sold which render it unfit for the use for which it was intended, or which so impair that use that the buyer would not have acquired it, or would only have given a lesser price for it, had the buyer known of them.
- Article 1648, paragraph 1, of the Civil Code: The action resulting from hidden defects must be brought by the buyer within a period of 2 (two) years following the discovery of the defect.

**Italy**

This new vehicle limited warranty does not modify, affect, or replace your rights under Italian statutory consumer protection laws.

Lynk & Co guarantees that the Lynk & Co vehicle will under normal use be free from lack of conformity for a period of 2 (two) years starting from the date of the delivery.

The legal warranty established by Sections 129, 130 and 132 of the Italian Consumer Code (Legislative Decree of September 6th, 2005, no. 206) applies to the sale of the Lynk & Co vehicle. Therefore you have the right to have the Lynk & Co vehicle brought into conformity free of charge by repair or replacement at your choice, unless the remedy requested is impossible or not proportionate.

In case of failure of one of the remedies above, you have the right to an appropriate price reduction or the right to terminate the agreement. Unless it is proven otherwise, it shall be assumed that defects arising no later than 6 (six) months after the delivery of the Lynk & Co vehicle already existed on the date of delivery. You will not be entitled to exercise the above rights if you fail to notify Lynk & Co of the lack of conformity within 2 (two) months starting from the date on which you detected such lack of conformity.

In any event, the right to file a complaint before the courts intended to assert a lack of conformity not maliciously concealed by Lynk & Co expires automatically 26 (twenty-six) months after the delivery of the Lynk & Co vehicle.

**Spain**

This new vehicle limited warranty does not modify, affect, or replace the statutory rights you have under Spanish applicable laws, mostly set in consumer protection laws.

According to article 12 of Law 7/1996, of January 15 (Ley de Ordenación del Comercio Minorista) and article 114 and following of Royal Legislative Decree 1/2007, of November 16 (Texto Refundido de la Ley General para la Defensa de los Consumidores y Usuarios y otras leyes complementarias, hereafter referred to as the "Spanish Consumers' Protection Law"), Lynk & Co remains responsible for lack of conformity of the vehicle delivered under "normal use" to you for a period of 2 (two) years starting from the date of the delivery.

Under the legally compulsory warranty established in articles 114, 115, 116 and 123 of the Spanish Consumers' Protection Law, applicable to the vehicle sale (different from the additional non-compulsory warranty granted to you by means of this document, pursuant to article 125, "Spanish Consumers' Protection Law"), you have the right to have the vehicle brought into conformity free of charge by repair or replacement at your choice, unless the remedy requested is impossible or not proportionate.

In case of failure of one of the aforementioned remedies, you have the right to an appropriate price reduction or the right to terminate the agreement. Unless it is proven otherwise, it is assumed that defects arising no later than 6 (six) months after the delivery of the vehicle already existed on the date of the delivery. You will not be entitled to exercise the described rights if you fail to notify Lynk & Co of the lack of conformity within 2 (two) months starting from the date on which you detected such lack of conformity.

In any event, the right to file a complaint before the courts intended to assert a lack of conformity not maliciously concealed by Lynk & Co expires automatically 3 (three) years after the delivery of the vehicle. To be in conformity with the contract, the vehicle delivered must: (i) comply with the description; (ii) be fit for the intended use; (iii) be fit for special uses requested by you to Lynk & Co, if admitted by Lynk & Co; and, (iv) show the quality and performance which are normal in other Lynk & Co vehicles and which you can reasonably expect from a Lynk & Co vehicle.

Claims deriving from rights to have the Lynk & Co vehicle brought into conformity described in the preceding paragraph (as per the Spanish Consumers' Protection Law) are incompatible with damages award under claims for hidden defects under article 1484 of Spanish Civil Code (acciones derivadas del saneamiento por vicios ocultos de la compraventa).